

Service and Support

Overview.



What's included:

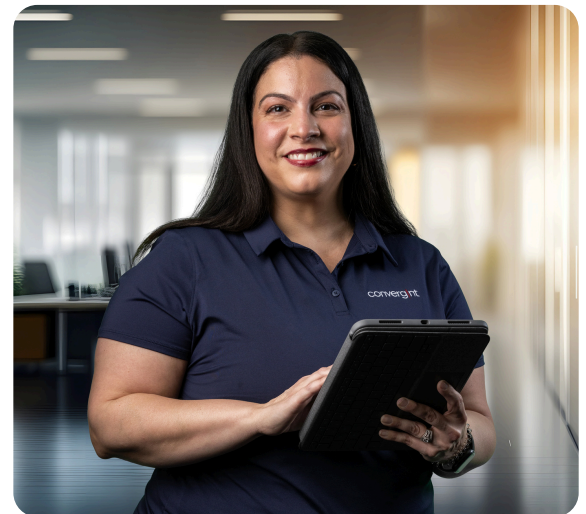
- Consulting & advisory
- Virtual demonstrations
- Remote troubleshooting support
- Onsite demo units*
- Warranty parts replacement
- Lifetime support

We also offer:

- User training
- Unpacking, setup and installation
- Technology integration
- Onsite service and repairs
- Preventive maintenance programs
- Extended warranties

At Convergent, service is more than a core value. It's our way of life. We are guided by a simple belief: we expect to be our customers' best service provider.

As a division of Convergent Technologies, we combine global scale with local expertise to help healthcare organizations plan, deploy, and support point-of-care solutions with confidence. From consultation and implementation to training, maintenance, and ongoing support, our team is committed to building lasting partnerships and delivering dependable service throughout the life of your investment.



*Onsite demo units may be provided for qualifying volume opportunities and custom projects